

## Follow-up Phone Calls

- 1.) Which of the Career Zone's services have you used in the last three months? Please check all that apply.
  - □ Learning Lab (formal course offering)
  - □ Skill Exchange (peer-to-peer learning)
  - □ Knowledge Network (one-on-one peer learning)
  - Career Counselor
  - Computer Kiosks
  - □ Other:

## For staff who have utilized the Learning Lab, Skill Exchange, or Knowledge Network offerings, ask questions 2 & 3

- 2.) Please rate your response to the following statement:
  - "The Career Zone offerings that I attended have facilitated an improvement in the skills that I use in my job."
    - 5 Strongly Agree
    - 4 Agree
    - 3 Neither Agree nor Disagree
    - 2 Disagree
    - 1 Strongly Disagree
- 3.) Please rate your response to the following statement:
  - "The Career Zone offerings that I attended have facilitated an improvement in my job performance."
    - 5 Strongly Agree
    - 4 Agree
    - 3 Neither Agree nor Disagree
    - 2 Disagree
    - 1 Strongly Disagree

## For staff who have utilized the Career Counseling or Computer Kiosks, ask question 4.

- 4.) Please rate your response to the following statement:
  - "My experience with the Career Zone has helped me to find a "right fit" in a position that enables me to utilize my strengths."
    - 5 Strongly Agree
    - 4 Agree
    - 3 Neither Agree Nor Disagree
    - 2 Disagree
    - 1 Strongly Disagree



## For all staff who have utilized the Career Zone in some capacity

- 5.) Please rate your response to the following statement:
  "The Career Zone has provided resources and services that have given me a better perspective on my career."
  - 5 Strongly Agree
  - 4 Agree
  - 3 Neither Agree Nor Disagree
  - 2 Disagree
  - 1 Strongly Disagree
- 6.) Overall, how would you rate the Career Zone's ability to serve your Professional Development and Career Management needs?
  - 5 Excellent
  - 4 Good
  - 3 Neutral
  - 2 Fair
  - 1 Poor

7.)	Additional comments:	
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